



ANNUAL REPORT 2015 / 2016



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PRESIDENT'S / EXECUTIVE DIRECTOR'S REPORT



It has been another rewarding year at Tropicana Community Services Organization. We celebrated our 35th anniversary on March 26, 2015. This fiscal year has been a year of looking back on our proud history while working through changes, challenges and opportunities. In recognition of our many years of service we launched our newly redesigned website in April and produced a video which showcased a few of our clients, volunteers, Board Members, staff and stakeholders whom over the years demonstrated their ongoing support and appreciation for Tropicana and what it brings to the community. In this Annual Report, we highlight the strides we have made in 2015-2016 that are key to our mission.

Contributing to the community

We launched a new fundraiser entitled Uplifting Spirits which provided a change to our historical gala event. It was an evening that featured food, entertainment and spirits showcasing the flavours of the Caribbean. The success of last year has prompted us to make this an annual event. As one patron stated, “The gala was great, but THIS is Tropicana.”

Tropicana was honoured to participate in the Pan Am/Para Pan Am Games Torch relay event. We were asked to be stewards of the entertainment and on July 9, 2015, we spent the day at Christie Pits Park awaiting the torch. Camp Tropicana kids set the mood for the day by singing the national anthem in both official languages. We followed up with the Afrosoul duo, Ama Kuda and Y Josephine, Children and Youth Dance Theatre and the reggae group, The Steady Rebels. When Michael “Pinball” Clemens brought the torch into the site, he stated how pleased he was to be among

“his friends” from Tropicana.

The highly successful and effective Jobs for Youth program came to an end. Tropicana developed the program in 2005 and was the facilitator in Toronto for 10 years. We were also instrumental in expanding the program to other cities across Ontario, providing training and mentoring. During its run, we placed over 10,000 youth in jobs and averaged a 96% completion rate. The program has been replaced by Youth Job Connection and is being run by several agencies across the GTA.

In November, Tropicana held its inaugural Donor Appreciation Event, Making the Difference and allowed donors to “experience” first hand and see how their support is helping the organization. Guests assumed the role of a participant and received services in aid of their issue.

In December, we were thrilled to see the completion of the gym as well as outfitting several of the program rooms, thanks to a capital grant from the Ontario Trillium Foundation.

Lastly, after 10 years with the organization, Leonardo Comentan resigned as Director, Finance and Administration. His tenure at Tropicana allowed the agency to have impeccable financial records. We were pleased to welcome Sri Ramachandran who has taken over the post to continue the agency’s fiscal integrity.

Stronger governance, strong organization

In 2015-2016 we continued our strategic Board recruitment and were pleased to welcome to our Board, Lennox Parkins, MBA, PMP, CPA, CMA, a Senior Finance and Project Management Professional with Atlantic Packaging Products. We also began to review our operational policies

and procedures. From a Staff perspective, the organizational policies as related to Human Resources, AODA (Accessibility for Ontarians with Disabilities Act), Social Media and Conflict of Interest have been updated to meet current realities and workplace requirements. A new Procurement Policy has been introduced where we will be doing a review of current organizational procedures. And as the board continues to navigate the policies and procedures of Tropicana for the upcoming year, this will be done in conjunction with the continued leadership of our Executive Director.

We continue to proactively work on a succession plan for both the Board and the organization. It is our goal to deliver clearer direction and measureable outcomes to guide the organization over the coming years.

An eye to our future

While recent changes to the funding systems for the United Way Toronto and the Ontario Trillium Foundations were announced, we steeled ourselves and underwent a rigorous application and registration process and are hoping to be successful in our funding endeavours for the coming year.

At Tropicana we celebrate our history. With great foundations established by Robert K. Brown, and the dedication and hard work of our many employees, management team and Board of Directors, our future is bright. Thank you, without you, there is no Tropicana Community Services.



JENNY GUMBS
- President



SHARON SHELTON
- Executive Director

OUR MISSION, VISION & VALUES

Mission:

Tropicana Community Services, a Toronto-based multi-service organization, provides all youth, newcomers, people of Black and Caribbean heritage and others in need with opportunities and alternatives that lead to success and positive life choices. Our mission is achieved through culturally appropriate programs such as counselling, child care, educational and employment services and youth development.

Vision:

Communities in which all individuals have equal access to opportunities to reach their goals.

Core Values:

Integrity

Our integrity is never compromised. Our success is a reflection of our diverse, dedicated and skilled staff and volunteers who take pride in their work. They conduct themselves in a manner that is in line with our belief of making a positive contribution to our society.

Respect for the Individual

Our commitment to excellent service demands that we show consideration for the individual and that we be courteous, fair and sensitive in our dealings with each client, staff member and volunteer.

Culturally Appropriate Service

We ensure all clients receive culturally appropriate service, in keeping with our commitment to respect for the individual.

Social Responsibility

Our conduct is pursued in a manner that is socially responsible and earns respect for our many contributions to society. We are committed to improving the success of the programs and to be responsive to the community we serve.

Guiding Principles:

Competence and Excellence

The organization demands competence and excellence in all aspects of our operations so that our programs and services achieve the desired results and make efficient use of our resources.

Collaboration and Partnership

We work in collaboration and partnership with community members and agencies to ensure our programs and services reflect the needs of the community and to make the most cost-effective use of the community's resources.

Innovative Programming and Funding

We develop innovative programs and generate funding to enable us to be responsive to our clients' needs.

The Tropicana *Effect*...

Day Care

"The daycare is a fantastic place for my son. They are very encouraging and a great help. The daycare and teachers are doing a good job with the students, as I can see when my son learns something new. My child enjoys the daycare and looks forward to coming everyday to see his teachers and friends. He loves to make his Lego creations. I would recommend this daycare to anyone who is looking for an involved place where their child can grow."

-Mother of Child in Care

Sister 2 Sister

C. stated that she enjoyed the program because she got the opportunity to meet new friends, engage in conversations that helped her to develop herself. She enjoyed the activities and workshops she participated in. She also appreciated the support she got from the girls. She left the program feeling accomplished. She said that she built relationships with the girls outside of the program.

-C. Sister 2 Sister Participant

YouthSTART

"As for the changes I have seen in Malachi, they have been nice and steady. He is starting to speak when he is angry instead of shutting down; his overall attitude has changed drastically from "I can't, I won't" to "I will try, I can". He's starting to come out of his depressed shell and walks a little taller. I thank both you and Michael for your time, patience, understanding and teaching ability. Malachi loooooooved attending."

-Joanna Parent of YouthSTART Participant

Camp Tropicana

"The best part of this entire camp is the showcase for the parents and caregivers at the end of the program. This is where the students show what they have done for the summer. I've enjoyed mini skits, plays and showcasing of new talents especially the dance routine. It was well coordinated. Since that summer of 2008 my daughter has requested to go back to this camp every year. She is even interested in becoming a camp counselor when she is too old to be a participant. I would recommend Camp Tropicana to any parent who is looking for a fun and educational environment for their child. The location is great, the staff are friendly and the activities are entertaining; All the great qualities of a great camp."

-O. Caleb Parent of Camp Tropicana Participant

Defy Your Label

"I think the girls club has changed me a lot now because I'm not so shy anymore and I've made a lot of new friends. We done so much fun things together, we laugh and made jokes. When I was alone I know I have supporting friends and staffs that were there for me. Tropicana also help me to become a young women leader and help build my self-esteem. I thank everyone for being there for me. Thank you to the Tropicana Team."

-Defy Your Label Participant

START for Life

"I did not come here by choice. It was an obligation I had to fulfill. Yet I feel appreciative [that] the events, which were not great, lead me here since it has changed the way I look at things, the way I communicate with people, practicing taking a deep breath and a step back before I open my mouth or make certain actions. I told my cousin today it was graduation and she asked me if I had learned anything. I have. Just to be a better person, because of the things we learned. I am at a point in my life where I am transitioning into an adult because, I just turned 25 and by taking the [START] course it helped me become a better person. I enjoyed meeting everybody and listening to everyone's stories. We always had a chance to go over what we went through [during] the past week and some were funny or not so funny. It was great to hear how others are dealing and coping with life. I am thankful that we got this opportunity to do it."

-C.S. START for Life Participant

Family Counselling

A family unit (mother and father) was referred to Tropicana by child welfare and their lawyer for strategies to enhance their capacity to parent. When they first began the process, the couple indicated that they were apprehensive about counselling. They however, continued. After several sessions they indicated that, as a result of participating in the sessions, they were able to (1) gain insights into the impact that their substance abuse and physical abuse had on their daughter and (2) clearly understand why their child was placed in foster care. Although their daughter has not been returned to their care, the parents indicated that they are using the tools and strategies acquired from the sessions to develop a cohesive relationship with their daughter and have begun to engage in activities during the supervised visits with their daughter which will hopefully build trust in their relationship. "...we think you have the right demeanor/personality to be doing the job you are doing...We wanted to say, thanks a million for all the help you offered to us, you are an awesome person. Don't ever change..."

-Family Unit Counselling Participants

Man Up

N.B. is an 18 year old young man that has professed that he gained valuable life skills and leadership through his experiences with the programs offered to him at Tropicana. Nathaniel credits the Man Up program for helping him with his decision making skills, he says "When I get angry, I breathe and think about the anger management skills Man Up has taught me". Nathaniel is a common face at the SYRC, and he enjoys hanging out in what he calls "a friendly environment". The programs at Tropicana have made it easy for him to be social, while making him new friends in his community. Nathaniel credits Tropicana for being the main reason he is knowledgeable of community events and he understands that he can rely on our staff to help him with diverse issues that may arise."

-Nathaniel Man Up Participant

I. HEALTHY COMMUNITIES:	II. AGENCY SELF SUFFICIENCY:	III. COMMUNITY LEADERSHIP:
<p>Tropicana Community Services defines a healthy community as one in which all members have the opportunity to realize their full potential. This encompasses physical, mental and social well-being through educational and economic prospects, fulfilling family life and social inclusion.</p> <p><i>Strategic Initiative:</i></p> <ul style="list-style-type: none">Continued support for programs that provide opportunities for Employment or self-employment; youth engagement; alleviation of family violenceEducation outcomes improvementProgram leadership and partnership roles	<p>Tropicana Community Services strives toward self-sufficiency and diversification of funding sources to allow for self-direction to meet the mission.</p> <p><i>Strategic Initiative:</i></p> <ul style="list-style-type: none">Strategic performance managementFund/Income generationShort and long term indicators identificationSuccession planning	<p>Tropicana Community Services seeks to develop social capital and community leadership skills that are recognized by mainstream in order to influence decision-making that positively affects the communities it serves.</p> <p><i>Strategic Initiative:</i></p> <ul style="list-style-type: none">Outcome focused program evaluationBrand growthOrganizational visibility



Program Reports

Culturally Appropriate Counselling

By Cathy Providence

Department Summary:

The Culturally Appropriate Counselling program provided a variety of services to assist individuals and families in reaching their fullest potential. Activities were client-centred and designed to aid the personal development of program participants. Where possible, we encouraged involvement in group interactions to enhance social networks, facilitate a wide breath of knowledge exchange while strengthening capacity and resiliency. Over the past year, the program continued to evolve in response to the needs of clients resulting in the emergence of an eclectic and creative program base. The program solicited volunteers, many of which were clients, to augment the effort to deliver the best service possible.

Programs Include:

- Individual & Family Counselling: included crisis support, short-term goal-focused and long-term clinical sessions to improve emotional well-being.
- VAW (violence against women) Counselling: assisted women who identify as having been sexually, physically, or emotionally abused by their partners, or significant others in addition to children exposed to abuse. Services included crisis support, sexual assault counselling, short to long-term goal-focused counselling, safety planning, information & referral and groups.
- Transitional Housing & Support: provided information, safety-planning, referral, accompaniment and facilitation of the process for women to escape domestic violence by securing independent housing.
- START for Life – skills training (Success through Aggression Replacement Training): provided instruction through reflective discussions, role modeling and demonstrations to enable participants to strengthen positive social skills, anger control and moral reasoning.
- Women Empowering Women Support Network: series of group activities provided peer support to women (18+) to develop leadership skills through coaching to become session facilitators.

Client Success Story:

My name is Letisha. I am a single mother with 3 children that has been a client with Tropicana for a couple of years now. I heard about Tropicana through a friend that was in an abusive relationship and Tropicana had helped her get out of. I had suffered a lot emotionally due to mistake I felt I had made when I was younger. I was 16 when I first had my eldest daughter and at 25 I had 3 children. It hasn't been an easy road knowing I had to go back to school and take care of 3 children alone. All my family lives on the next side of the city, so support was really only on weekends. I am happy I made the decision to move to Scarborough and finding out about Tropicana. I had so much experience with such good people I would never expect I would be able to do this. A lot of the experience was through Tropicana. I got hired at a day care centre and that was a good experience. The powerful words from workers and clients help me to be able to push myself to do better. I'm not working now but I have started up a family business for my children, and myself through my dad which is called S.R.S. BODY CARE PRODUCTS. S.R.S. stands for my children's names I have shown it to couple of staff at Tropicana that was very proud of me. It really made me feel good knowing someone is proud of my work that I'm trying out. I have a lot of faith in God and I feel he placed me with Tropicana for a reason. Tropicana needs to be all over the city, just to know you can go somewhere to get help...It really helps. I am very grateful and appreciate everything they have done for me from the bottom of my heart.

-Letisha, Transitional Housing & Support client

Department Highlights/Successes:

- START for Life skills training facilitated its 34th series with its 584th participant.
- Membership and diversity of sessions mushroomed in the 11 years of the Women Empowering Women Support Network (WEWSN). Workshops and skills training sessions included:
 - cooking on a budget
 - sewing
 - arts/crafts for social enterprise
 - job search
 - computer literacy
 - physical/emotional health (e.g. diabetes prevention, grief management, self-esteem, yoga, conflict-resolution and community excursions).
- The agency's 13th annual International Women's Day hosted 92 participants WEWSN

Further feedback related to learning included:

- "We don't need to have a male figure in our lives to make decisions for us"
- "Now I know more about myself through the leadership and social skills program"
- "How to combat being shy or jealous"
- "How to express my inner feelings and evaluate myself regardless of how others feel about me"
- "I learned that even though people may all be from different walks of life, we must all learn to be kind to each other"
- "Talking about feelings creates better communication. Self-awareness helps you become a good leader."
- "How to find yourself through other objects. Bowling gets you excited, active and meeting new people."



Tropicana Employment Centre

By Nimo Abulkadir Jama

As an Employment Ontario delivery agency, we work with both job seekers and employers to achieve their employment-related goals. Over the years, our employment counsellors and job developers have supported thousands of clients looking for work and assisted employers in finding suitable candidates. We help our clients to secure employment, get training, and upgrade their skills. Tropicana Employment Centre provides free job posting, recruiting, screening and coaching services.

Tropicana Employment Centre continues to develop new partnerships in the community and build strong relationships with local businesses in an effort to enhance employment prospects for our clients. We open doors for youth by helping them explore new avenues, whether it be training in a specific trade or becoming an apprentice, returning to school for a high school diploma or enrolling in a post-secondary program. Older displaced workers are given the opportunity to retrain and pursue a second career.

Programs Include:

Employment Service is a year-round program for unemployed individuals. Program participants receive access to the agency resource centre services including training workshops, employment counselling, job placements, job trials, training support, and job maintenance support.

Youth Job Connection (both year round and summer) provides paid pre-employment training to promote job-readiness, job matching supports for participants and hiring incentives for employers, mentorship services, and education and work transitions supports.

Youth Job Link provides youth, including students, with: career exploration services to increase their knowledge of career options and job search assistance; career management services to improve their readiness for the labour market and their ability to foresee, anticipate and adapt to labour market change; job search, readiness and matching assistance to connect them with employers offering job opportunities, including summer jobs.

Retail Career Pathway, PEAK Basics Program provides youth with a four week training program, industry recognized certification, a job placement, employment counselling and job maintenance support.

netWORKS program provides youth with the opportunity to expand their professional network, and connects them to professional mentors in their industry.

Pre-apprenticeship Program Autobody Damage Collision Repairer

The Pre-Apprenticeship project is designed to help 20 young people between the ages of 18 and 30 years old register as apprentices in

the Auto Body and Collision Damage Repair trade. The program includes 6 weeks of employability skills training (including academic upgrading), followed by 12 weeks of Level 1 training at Centennial College.

Upon successful completion of the Level 1 training, participants will begin a 12- week paid work placement and register with the Ministry of Training, Colleges and Universities as an apprentice. As part of the training at Centennial College, program participants will also be introduced to the Automotive Service Technician as a secondary trade.

Canada-Ontario Job Grant provides an opportunity for employers to invest in their workforce, with help from the government. The job grant provides direct financial support to individual employers who wish to purchase training for their employees. It is available to small, medium and large businesses with a plan to deliver short-term training to existing and new employees.



Michael – Employment Client

Client Success Story:

I was told about Tropicana Employment Centre (TEC) by my sister because they assisted in helping her find employment. Tropicana [initially] helped me gain employment at a warehouse...where I worked for a few months. After a year of unemployment due to custody issues, I was able to go to Tropicana and they were able to get me an interview at a restaurant. This was very important to me due to the fact that I was dealing with severe depression at this time. I was able to get that job and was able to work there for about nine months. I went back to TEC and met with my [employment] counsellor and she suggested the Career and Work Counsellor program at George Brown [College] because she thought that I would be a good fit for it. At that time I wasn't sure about that program and I was looking to get into Social Work at the time. After additional encouragement from my employment counsellor, I went to the information session [and was] in love with the program and I decided that I would get myself together and do the program the following year which I did. In 2012 both my father and my good friend passed away but I was still able to finish the program and graduate. [After graduation] I was offered positions at two organizations in my field.

Department Highlights:

Employment Services

- 1460 clients were served through Employment Services
- 418 clients were placed through our Job Development and Placement Support
- 70% of our clients are employed at exit
- 92% of clients reported that they were satisfied with our services
- 16% of our clients returned to client or received training
- 1994 clients attended workshops

Summer Jobs Services

- Served 1429 students and of which, 737 receive summer jobs placements
- 1074 students attended our workshops

Client Information/Demographics

GENDER		
	Male	Female
Employment Services	680 (47%)	778 (53%)
Youth Job Connection	91 (51%)	89 (49%)
Summer Jobs Services	346 (47%)	390 (53%)

AGE		
	15 - 18	19+
Employment Services	78 (5%)	1382 (95%)
Youth Job Connection	31 (17%)	149 (83%)
Summer Jobs Services	391 (53%)	340 (47%)

Youth & Education

By Bernadette Hood

DEPARTMENT SUMMARY:

The Youth & Education department focuses on the all-round development of children and youth through a variety of programming. Family involvement and support are encouraged for all programs.

PROGRAMS INCLUDE:

Increase Your Success Tutorial Program assists students from Grades 1- 12 who are experiencing difficulty in Mathematics and Language Arts.

Chess is widely known for its ability to sharpen thinking and enhance analytical skills. Open to children and adults.

Steelpan Take this opportunity to learn to play the only musical instrument discovered in the 20th Century in Trinidad & Tobago – Made from the oil drum. Open to ages 9 and up.

YouthSTART is an innovative program geared to reducing aggressive tendencies in children aged 9 to 13. It teaches pro-social skills and gives youth the tools to maintain self-control, increase self-esteem and work through conflicts.

Defy Your Label is a program designed to support the growth of girls (8 – 13 years) by inspiring and encouraging them to defy the negative labels, stereotypes and expectations placed on them and promote healthy self-esteem and self-respect. The main components of the program are self-identity, resiliency, conflict resolution, cultural education, social skills, active and healthy living, homework help and experiential learning.

March Break Camp: Children ages 6 – 11 years old have a safe space to have fun and engage in exciting activities and trips during March Break. Activities include sports, arts & crafts, games, digital media arts, life skills, cooking, and more.

Camp Tropicana (summer camp): Campers 5 – 14 years of age have a safe space for six weeks to have fun and engage in exciting

activities and trips. Drumming, dance, spoken word, dance, photography, sports & recreation, social and technical skill development and a variety of trips make this the best place to be. Parents' Night is a showcase of the learning and skill development of campers.

School Programming: This is a combination of YouthSTART and Defy Your Label programs used to address issues that have been identified by the teachers and principals in the schools. These issues include bullying, social skills, leadership skills, self-esteem and respect.

YMCA Youth Exchange: This is an opportunity for youth ages 12 – 17 to explore Canada, meet new friends, and get involved in community projects. Groups get to go to a completely different part of the country and stay in a host community for 5 days. It's a chance to discover new places and people, as well as, share and discover your own community.

Aggression Replacement Training (ART Basic Training) is the foundation of YouthSTART and START for Life programs. Once a year training is offered to Tropicana staff and members of the general public. Facilitators Rosaline Preudhomme and Leonard Dunston from Institute of the Black World lead the program.

SUCCESS STORIES:

Tutoring:

"What I like about this program is that it is on the weekend which I wouldn't usually be able to get [homework] help on. So, if I was to get an assignment on Friday, to do over the weekend, this program is there to help me complete my assignment. I also like the discussions at the end of class because it allows everyone to participate and contribute to the topic."

-A.P. Gr. 9 Tutoring Participant

YouthSTART:

"Since Izaiah has been going to the program, I have noticed a huge change in the way he interacts with people and deals with situations. Words cannot express how thankful I am for your program. It has helped Izaiah a great deal. It's the only program that he has attended that he actually looked forward to coming to. Thank you very much for all you all have done for him."

-Bonnie, Parent of YouthSTART Participant

Aggression Replacement Training (ART Basic Training)

"As a participant at the ART training, I have gained an appreciation for the great contribution of Tropicana in the wider community. They have become a voice for those who are voiceless. This program is a new beginning for numerous persons who need a fresh start. Thanks Tropicana for a new beginning. One Love."

-Participant

Department Highlights:

Increase Your Success Tutorial Program Model Enhancement Project

Tropicana Community Services is currently working with 3rd Sector Network Inc. to provide an eLearning platform for the Increase Your Success Tutorial Program. This enhanced blended model will give students and parents round-the-clock access to assistance and tutors will be able to monitor students' activity, progress and give feedback. The platform is set for testing in May 2016 and be available for the 2016-17 academic year.



Tropicana Daycare Centres

By Susan Sedgley / Olive McKenzie

Tropicana Day Care Centres formerly known as Children of Tomorrow Day Care Centres, offer child care services for infant, toddler, pre-school and school-aged children in a safe and caring environment for children in the community. We provide the children meaningful activities that provide them with the opportunity to develop new skills in a warm, nurturing and supportive multicultural setting. The children learn about different cultures through celebrating Diwali, Chinese New Year, Kwanza, Eid al-Fitre, Black History and Canada Day.

Programs Offered:

1. The Infant/Toddler centre for children 0-30 months old, offers a play based program. Through a variety of activities, the children practice new skills in all domains within a developmentally appropriate way. Literacy goals are also set to guide children through language development.

2. The centre has an active Pre-School room for 16 children aged 2.5 to 3.8. The Pre-School children continue to gain independent skills while being introduced to some basic academic concepts. Through carefully planned curriculum, children learn a variety of skills such as pre-writing and reading, alphabet recognition and sounds, colors shapes, and numbers.

3. Extended day before and after school care for 20 Junior and Senior Kindergarten children aged 4 and 5. The kindergarten children continue to develop valuable academic skills to prepare them for school, with a strong focus on literacy.

4. Before school, lunch supervision and after school program for 30 School-Age children in grades 1- 5. The school age children have breakfast, snacks, homework assistance and just plain fun participating in many activities. The children can relax and know they are in a safe and caring place.

The centres embrace the Ministry of Education's "How Does Learning Happen?" Ontario's Pedagogy for the Early Years. Our programs are organized around the four foundations of How Does Learning Happen.

1. Belonging – Every child has a sense of belonging when he or she is connected to others and contributes to their world.

2. Well-Being – Every child is developing a sense of self, health and well-being.

3. Engagement – Every child is an active and engaged learner who explores the world with body, mind and senses.

4. Expression – Every child is a capable communicator who expresses himself or herself in many ways.

Highlights and Fun Time During the Year

- Infant/Toddler centre will be moving to McCowan Rd Junior P.S. (September 2016)
- 6 placement students volunteered at the Infant/Toddler centre for a total of 809 hours
- Zoo to You – 30 small animals and reptiles visited the centre (Pre-School and School aged)
- Kids and parents annual Christmas Party
- Halloween Party
- Library Days
- Attending a movie set to watch a YTV show being filmed and meeting the stars.
- Ripley's Aquarium
- Cousin Molly came to the centre and led an old fashioned sing along
- Dental Hygienist came to check our teeth
- Yoga Class
- Community Splash Pads
- Mad Science
- Cooking Class
- Bead Jewelry Making

This Is What Our Kids Are Saying About Their Childcare...

“ I like to play with my friends and have fun. We like to dress up and be moms, dads, brothers and sisters.”
-Dondria (3 yrs)

“ I like to play with the cars and sit at the table and eat lunch.”
-Jamario (3 yrs)

“ I like to play with the magnets, paint and draw. I like to sing to the music with the karaoke microphone.”
-Aaryan (3 yrs)

“ My favorite thing to do is play soccer outside.”
-Jyrell (10 yrs)

“ I like to play cards.”
-Dewey (10 yrs)

“ I like to play chess after school. I'm really good.”
-Jayman (9 yrs)

“ I like to play in the dramatic centre.”
-Brianna L (9 yrs)

“ I like to play with the space station because I want to be an astronaut.”
-Jayden G.(5 yrs)

“ I like to play with toys and my friends Lexi and Ayesha. We read books.”
-Savannah (4yrs)

“ I like to play with the lego with Dominic.”
-Casey (4yrs)

“ I like to learn my ABC's, write in my journal, do science and find dinosaur bones.”
-Jayden L (5yrs)

We are a reliable safe support system for parents who are in school or working.

Youth & Recreation

By Cameal Johnson

The Youth and Recreation Department, formally Scarborough Youth Resource Centre (SYRC) provides like skills and leadership programming that caters to the needs of young people. In addition to offering a creative outlet for youth, the department facilitates a number of programs that range from recreation to assistance with job placements.

- Our life skills program includes the Man Up and Sister 2 Sister programs which are geared towards 14- to 18-year-old male and female adolescents, respectively. The program generally addresses the lack of social skills, and the mental development of adolescence. Through these programs, young people are continuously empowered, mentored and encouraged to express themselves in leadership roles. Overall these programs provide the tools needed for our young people to have a better understanding of life and what they need in order to become successful contributing citizens.

- Our physical and recreation programming includes programming for children ages 6 to 13, youth ages 14-18, adults 18+, and seniors 65+. The focus of our recreation programming is to foster healthy and active lifestyles amongst the individuals we serve.
- Our employment program, Tropicana LYVE (Leading Youth to Valuable Employment) provides work experiences for young people ages 15 to 30 that face multiple barriers to employment.

Programs Include:

Man Up, a community-based educational program, provides a safe environment in which males aged 14 – 18 can discuss topics and express themselves, leading to a positive change in their behaviour and attitudes.

Sister 2 Sister enables young women aged 14-18 to participate in activities, healthy discussions surrounding current issues and workshops that will engage young

females to explore what it means to grow up in today's society.

Tropicana JOY (Just Older Youth) is a program for adults 55 plus who are engaged in social, recreational and learning activities which promotes physical and mental health.

Run Jump Throw (RJT) in partnership with Athletics Ontario is a safe, fun and valuable physical experience program for children ages 6 to 11.



Drum Artz, delivered in partnership with Drum Artz Canada, is a drumming program where children and youth ages 7 to 17 will have fun building their music skills with learning how to play traditional Brazilian drumming style.

Tropicana LYVE (Leading Youth to Valuable Employment), funded by Service Canada, is a wage subsidy program designed to assist unemployed youth between the ages of 15-30 obtain full time meaningful employment, improve their employability skills and to facilitate their successful integration into the current labour market.

DEPARTMENT HIGHLIGHTS

- In May 2015, Scarborough Youth Resource Centre (SYRC) relocated to Tropicana's head office after 20 years at Scarborough Town Centre. With the move came a new department name, Youth and Recreation and new programming. In addition to youth programming, children and adults can find programs that are recreation and arts based.

NEW PARTNERSHIPS INCLUDE:

- Athletics Ontario and Flying Angels Track and Field Club for RJT program
- Drum Artz Canada for Drum Artz program
- As a Community Partner with Canadian Tire JumpStart Charities, financial aid was provided to families in need and it covered RJT registration fees.
- Funding support for the Man Up program, came courtesy of Mondelez Canada international

TESTIMONIALS:

The Man Up program has really helped me with real life problems and it helps when we have discussions and everyone shares, that way you can relate to their stories which helps make connections that start conversations to making new friends.

The Man Up program has also taught me how to portray myself as a person out to the public especially because I am a young black youth. The program leaders Jase, Trevooy and Nate are the best leaders ever and they also keep it 100, that's what I like about them.

- Shaquan White, Man Up Participant

My daughter Ciyana has been attending Tropicana's Run Jump Throw program for about a month now and she's in love with the program. At first she was nervous, scared and worried about not fitting in and not liking the program. Within the first three weeks of attending the program, her attitude has changed. I have seen it help build her self-esteem, confidence and having an understanding of being active leads into a healthier life style. The coaches encourage team work and for the kids to work hard and never give up, everybody's a winner at the end of the day. I recommend the program to family and friends with kids because my daughter had a great experience.

- Rochelle, Parent of RJT Participant.



The Lab

By Ainsworth Slowly

Formerly known as Protech Media Centre, The Lab is Tropicana’s in-house digital media centre that offers youth, adults and seniors programming to develop basic computer skills to advanced video production through the Adobe suite of software. This past year, The Lab partnered interdepartmentally and with external organizations to produce a variety of programming that allowed a range of clients to accomplish both personal and professional goals. Through long-standing partnerships and newly developed ones with skilled professionals, The Lab’s programming was diverse and impactful for all that participated.

Highlights of The Lab for 2015 include:

- **Social Enterprise Project Development**
- **Variation of Workshops:**
 - Business Plan and Entrepreneurial Prep
 - Website Development
 - Video Production and Editing
 - Digital Photography
 - IT Security
- **Variety of Partnerships**
 - Anansi Tek Club – development of an African history app for mobile devices
 - Business in the Streets – youth (16-34) receive peer counselling from commerce students, recent graduates and young professionals

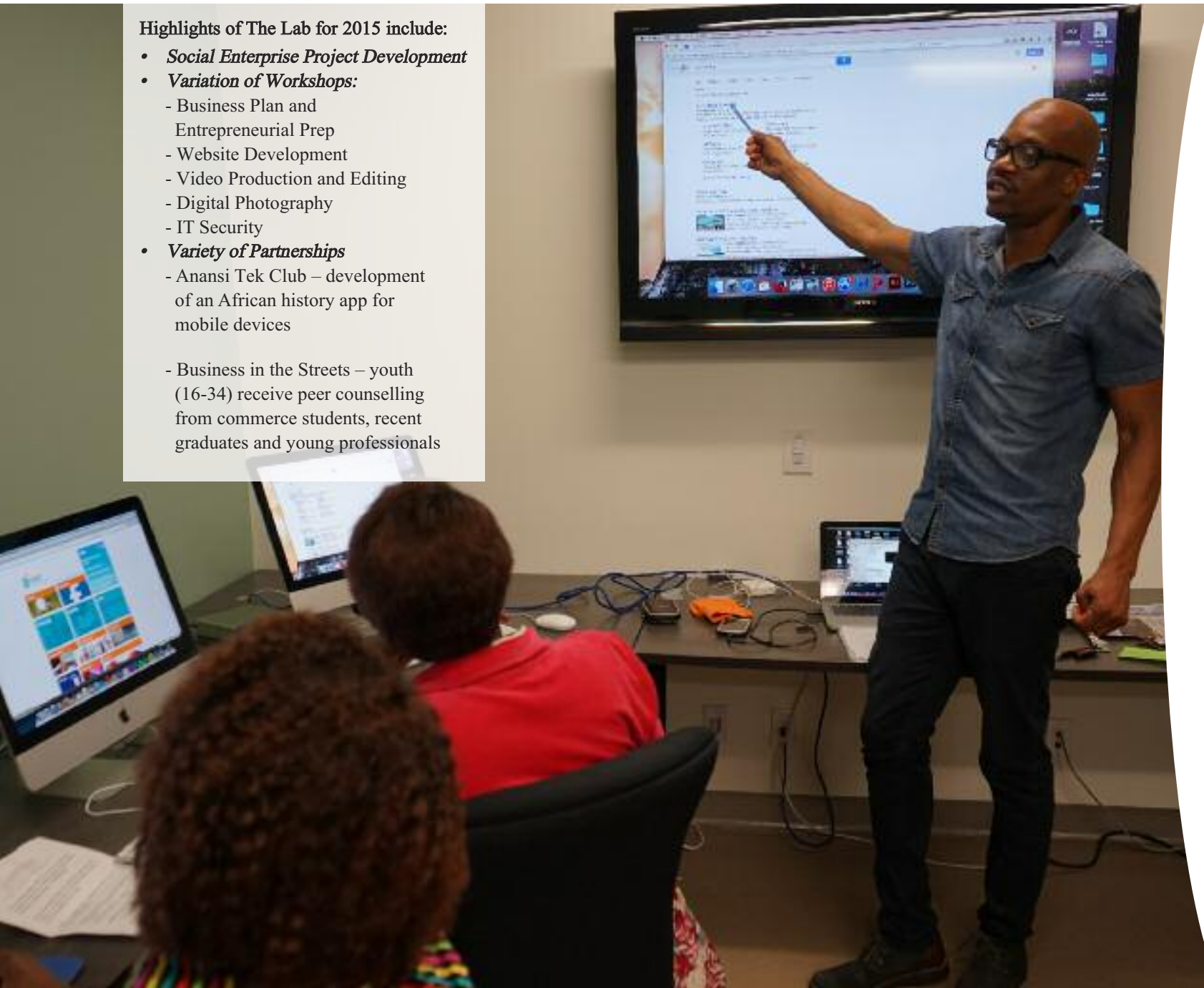
Testimonials:

“Hello, my name is Maalik Williams and I really enjoyed coming to Tropicana Community Centre to learn how to edit videos using Adobe Premier Pro CC. Not only was the software easy to use, but also the teacher [Tropicana staff] was extremely helpful. He also seemed to have a lot of experience in the software, and could help understand the software when I was having problems.”

-Maalik Williams, Youth Participant
Digital Producer Project

“Hi, my name is Malachi and...I really liked coming here [Tropicana Community Services] to learn how to edit video for future use. The program we used to learn this was "Adobe Premiere Pro CC" it was fun and easy. The teacher [Tropicana staff] seemed to have a lot of experience and explained it in a matter that it was easy and fun to understand. I hope to come to any future classes similar to this one”.

-Malachi Williams,
Digital Producer Project Participant



Jobs for Youth

In 2005, Tropicana Community Services was approached by the Ministry of Children and Youth Services to develop and implement a program for youth 15 – 18, seeking their first job. With minimal parameters given, we embarked on the type of project that excited us – to develop from scratch an innovative and effective program that would ensure that youth would be successful in gaining and maintaining employment.

10 years later...

The 2015 Jobs for Youth Summer Experience (JFY) program in Toronto was delivered from 14 offices within the city’s designated priority communities. Although the program was impacted by usual challenges that occurred in the various communities, the outcome still showed overall success. Youth who faced multiple barriers to employment were able to overcome some of these barriers with support from the Job for Youth staff and many were able to save enough money to aid with their back to school expenses. Staff worked tirelessly to ensure the well-being and success of the youth and also the success of the Jobs for Youth program. Most of the employers also gave tremendous support to the youth to ensure that they gained meaningful and extensive work experience.

The unwavering demand for the program was evident as a total of 3,582 youth applied to the program. One thousand and seventy eight (1,078) youth were placed with 387 employers and 1,044 (97%) completed their placements. And 165 youth were offered continued employment.

This summer, one highlight of the Jobs for Youth summer program was the involvement in the 2015 Pan/Parapan American Games. Over thirty (30) youth were afforded the opportunity to

participate in the Games as part of Ontario’s Legacy Strategy. These youth supported Games-related initiatives with the Native Canadian Centre-The Aboriginal Pavilion and the City of Toronto.

Goodbye JFY

After 10 years of an amazing program, the Jobs for Youth program has come to an end. The Ontario government has decided to replace it with Youth Job Connection – Summer which begins in April, 2016.

JFY statistics are as follows:

- Over 10,000 youth placed in their first job
- Over 10% retained employment after the summer

PROGRAM STATISTICS:

TARGET	OUTCOME
Placement -1,020	1,078 - 5.6% over target
Completion – 80%	96.8%
80% employer satisfaction	100% employer satisfaction of those responding

- Over 500 employers assisted and about 300 returned for more than 3 years
- Partnerships were maintained with approximately 20 other social service agencies that provided space for the implementation of the program across Toronto
- Over 200 young people gained valuable employment experience as staff in the program

Testimonials

“Participant M”, a 15 year old male and recent immigrant to Canada, experienced several barriers in obtaining employment. This made him frustrated with the system. When he applied to the program, “Participant M” was humble and open to any type of em

ployment – he just wanted to work. He was placed at a summer camp and excelled in his role there. Not only did he earn funds, he gained the employment experience that other employers were not willing to provide him. “Participant M” also gained a reference to help secure future employment.

M.N. was living in a youth shelter when he applied to the program. As the program progressed, the youth began to struggle with mental health issues. He was discharged from the shelter as a result of his behaviour and was sleeping on the street outside coffee shops and donation bins.

M.N. was referred to the youth support worker and was able to access the care and resources that were necessary. These included doctors and housing support.

M.N. completed his placement and received a reference from his employer

Participant A.S struggled with a very unsightly and uncomfortable case of eczema on her neck. This made her very self-conscious which resulted in her being withdrawn. She did not want to participate in activities with others and was hesitant to attend training and work because of what people would think. The youth had a passion for fashion but she felt that people would be judgemental and unkind and that she would not excel in retail.

She completed pre-employment training and was placed in a retail environment. The youth worker leaders provided support and encouragement to A.S. which increased her self- esteem and helped her to excel at her placement.

The employer commented about her diligence and positive attitude which made her beam. Due to her outstanding performance the employer (The Gap) offered her permanent part- time employment one week prior to the end of the program.

Food & Toy Drive

Every year Tropicana extends a hand to those in need during the Christmas season. Through the generous contributions of our donors and sponsors we were able to support 89 families during this time of the year.

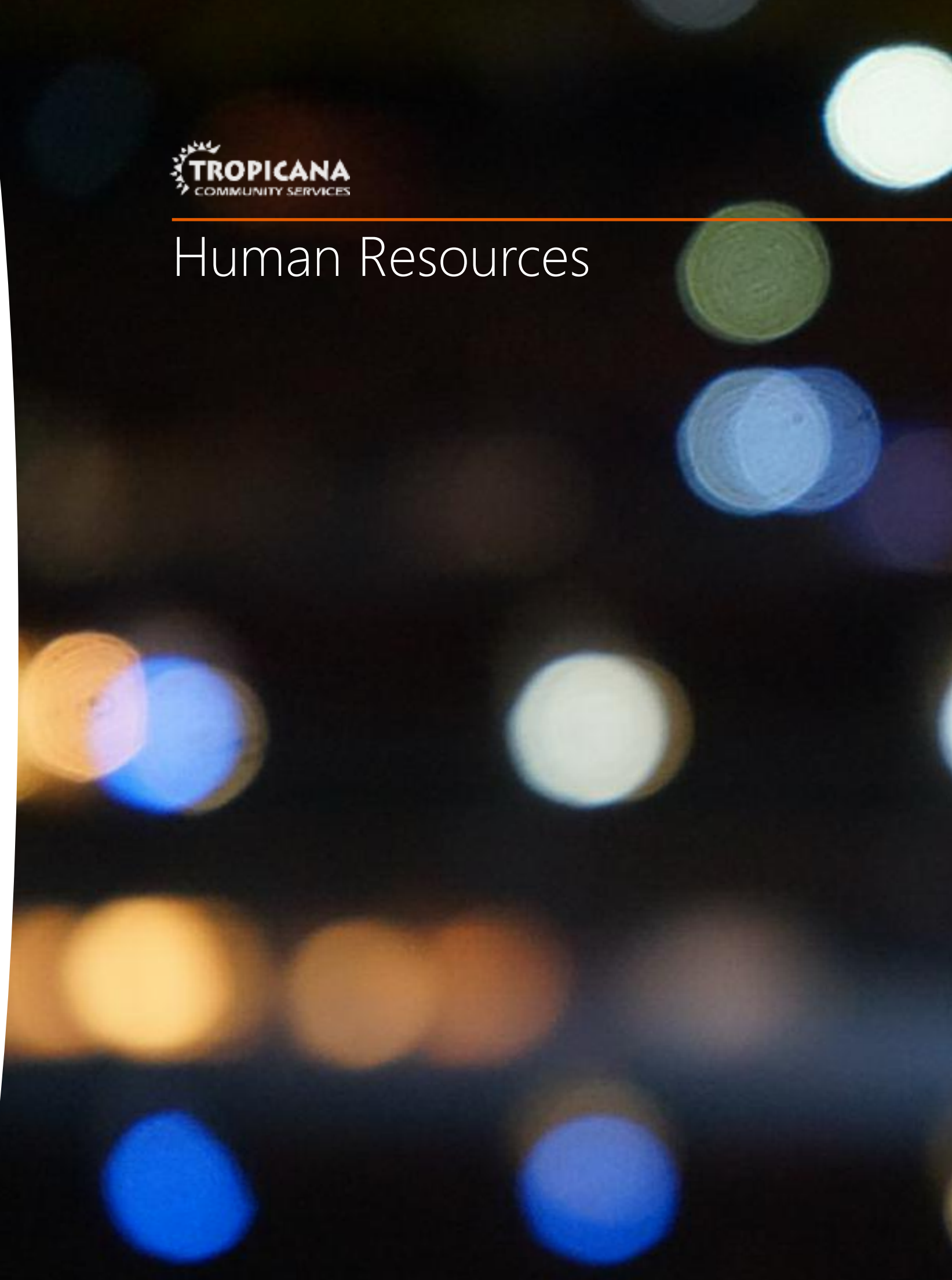
- A total of 329 people were supported through the drive and they received a combination gift cards, food hampers, toys, personal hygiene products and clothing.
- Five donors sponsored 10 families, three of the sponsors were individuals while two were community and office groups.
- Donations received for the annual drive totaled \$2,485.

Below are some sentiments shared by Toy and Food drive recipients:

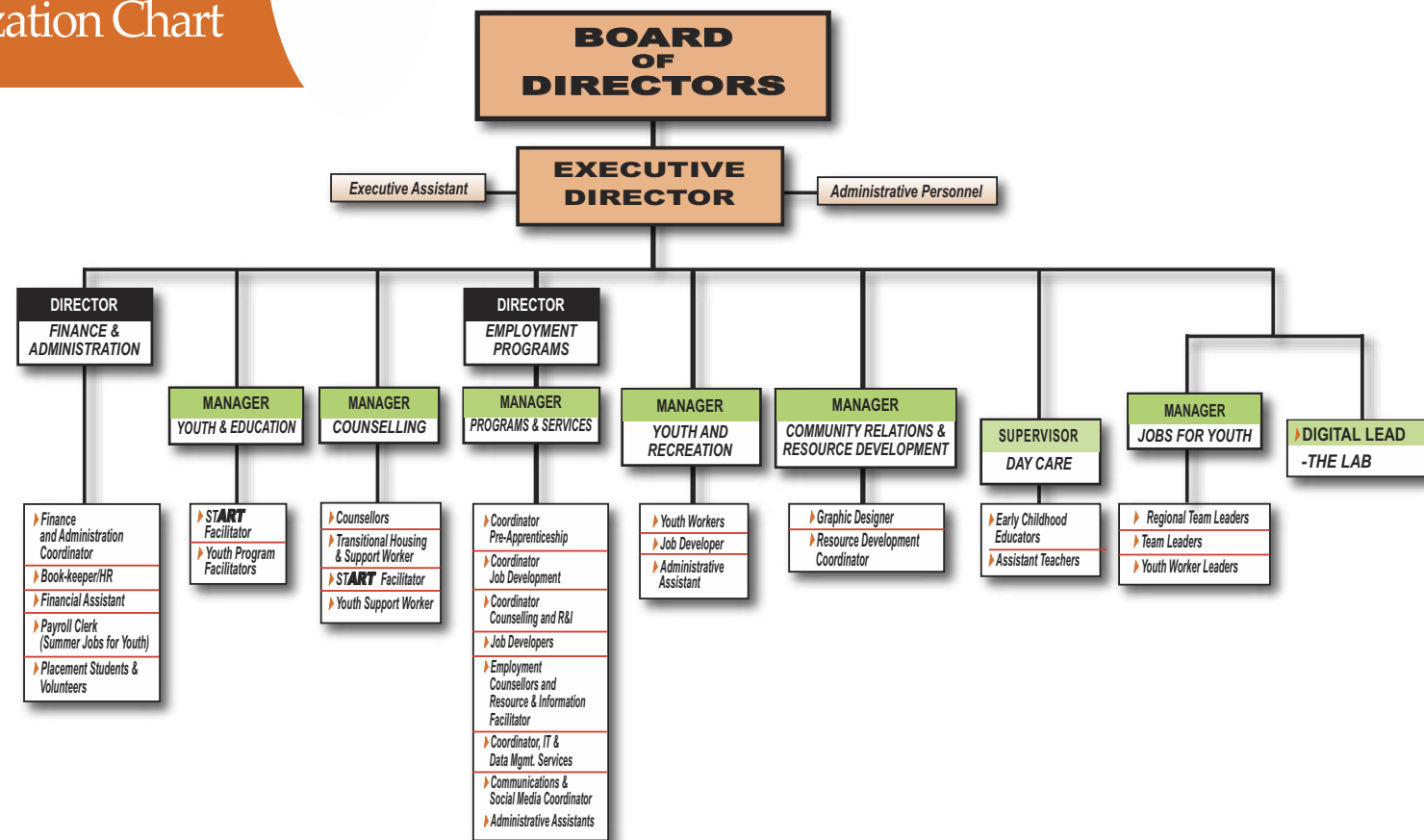
- “Thank you so much for this wonderful gift. I don’t have a family here, receiving this gift shows that I am appreciated and that someone cares.”
- “We are immigrants with no close relatives here in Toronto. All of the kids’ grandparents are gone. Being the recipient of this kind and gentle generosity makes us feel at home. Thank you so much.”
- “Thank you so very much. It is a blessing to know that people care about others and their struggles.”
- “This year has been an extremely difficult year for my family. Thank you very much for your generosity this holiday season.”



Human Resources



Organization Chart



Board of Directors



JENNY GUMBS
President



CARMEN JAMES-HENRY
Immediate Past President



PAULA MORRISON
Vice-President



CHARLES CHAMBERS
Treasurer



LENNOX PARKINS
Treasurer



ALICE BHYAT
Secretary



CHERYL BONDELL-KING
Director



EARVIN VENZANT Jr.
Director



THORA ESPINET
Director



ESRICK QUINTYN
Director



ASTLEY THOMPSON
Director



JENNIFER VASSELL
Director



JOANNE SEWELL
Director



TIANA KNIGHT
Youth Rep.



SHARON SHELTON
Executive Director

Board Commitees

Audit & Finance

Charles Chambers (Chair)
Lennox Parkins (Chair)
Keith Patterson
Ron Blackman
Carl Veacock
Carol Comissiong
Cheryl Blondell-King
Sri Ramachandran

The purpose of the Audit and Finance Committee is to assist the Board in maintaining the financial integrity of Tropicana and to ensure that the Organization is operating with fiscal responsibility in accordance with external audit requirements and internal controls.

Fundraising

Paula Morrison (Chair)
Carmen James Henry
Newton Vanriel
Autherene Adamson
Heather Douglas

The Fundraising Committee is responsible to the Board of Directors of Tropicana Community Services to oversee, monitor and evaluate the efforts of Tropicana Community Services to develop philanthropic revenue that ensures the organization's financial ability to carry out its mission.

Program Planning

Cheryl Blondell-King (Chair)
Astley Thompson
Thora Espinet
Alice Bhyat
Esrick Quintyn

Tropicana Community Services has established an advisory committee for each program to ensure that the programs meet the needs of the community and are current, relevant, maintain best practices and have high organizational impact. The Committee provides advice on the need for new programs and participates in their development and monitors the evaluation of all programs and services. Advisory committees have been established for each of Tropicana's core programming areas: TEC, Day Care, Youth & Recreation, Youth & Education and Counselling.

PR & Membership

Paula Morrison (Chair)
Krysta Celestine
Stacey Callender
Heather Douglas

The committee is mandated to provide recommendations and assist with the implementation of public relations and membership initiatives as well as to promote the visibility and awareness of Tropicana.

Human Resources

Jennifer Vassell (Chair)
Astley Thompson
Jewel Celestine
Anne-Marie Tseretopoulos
Tracey Kalimeris
Esrick Quintyn
Joyce Blackman

The purpose of the Human Resources Committee is to provide professional human resources advice and information and work with the Executive Director and the Management Team at Tropicana to ensure that the work environment at Tropicana serves to foster an atmosphere where staff are engaged, motivated and effective in the delivery of services to clients.

Governance & Nominating

Joanne Sewell (Chair)
Paula Morrison
Carmen James Henry

The purpose of the Governance and Nominating Committee is to serve as an advisory committee to the Board of Directors of Tropicana Community Services Organization (the Board) to monitor and evaluate Tropicana's corporate governance system, to make recommendations to the Board on the effectiveness of the Board and its members and to identify candidates and nominees to be recommended to serve on the Board.



Management Staff

SHARON SHELTON
- Executive Director

NIMO ABDULKADIR JAMA, *Director*
- Tropicana Employment Centre

SRI RAMACHANDRAN, *Director*
- Finance & Administration

HEATHER DOUGLAS, *Manager*
- Community Relations & Resource Development

CATHY PROVIDENCE, *Manager*
- Culturally Appropriate Counselling

CAMEAL JOHNSON, *Manager*
- Youth & Recreation

BERNADETTE HOOD, *Manager*
- Youth & Education

OLIVE MCKENZIE, *Supervisor*
Tropicana Daycare Centre - Infant/Toddler

SUSAN SEDGLEY, *Supervisor*
Tropicana Daycare Centre - Pre-School/School Age

Placement Students

Youth & Recreation

Simone Grant	Durham College
Makayla Cassells	George Brown College
Simone Seelochan	George Brown College
Mary Felix	Lakehead University

Tropicana Daycare

Infant /Toddler

Negat Abdelgader	Centennial College
Asmahan Athman	Centennial College
Hyejin Na	Centennial College
Ayanna Shockness	Centennial College
Marie St. Lauture	Centennial College
Odette Tshoungamjiby	Boreal College

Pre-School/School Age

Fauzia Khalize	Seneca College
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Counselling

Kennisha Archer	Ryerson University
Tishawana Ashman	George Brown College
Shelley Hill	George Brown College
Ikuo Kaway	York University
Wenli Li	Evergreen College
Jaime Lively	George Brown College
Chantal Nelson	University of Toronto
Kathryn Pierre	University of Toronto
Monica Vythilingam	University of Toronto
Tyshelle Williams	George Brown College
Shaoqing Xu	University of Toronto

Youth & Education

Erica Francis	Ryerson University
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Volunteers

Dr. Oliver	Abtan
Rick	Acheampong
Renette	Agard
Bibi	Ali
Toni-Ann	Allen
Mathias	Ambrose
Norman	Ambrose
David	Amow
Blane	Asrat
Florette	Bacchus-Haynes
Melvin	Bejo
Mavis	Benn
Sutanne	Bent
Meha	Bhuyan
Merinda	Bian
Kimberly	Brooks
Nathaniel	Brown
Noreen	Callender
Denise	Campbell
Lauren	Campbell
Sumei	Chen
Nuri	Choi
Ka-Mya	Clarke
Ivy	Cockburn
Noreen	D'Andrade
Ingrid	Daniel
Jesse	David
Camille	DeFreitas
Eardley	DeFreitas
Elmosa	DeFreitas
Rookmanie	Dindyal
Richard	Edwards
Dessie	Fanfair
Vanessa	Fanrose
Andrew	Gemon
Stella	George
Clyde	Gill
Jenetha	Gill
Marjorie	Girdharry
Sylvia	Godeau
Tai-shon	Gooding Spence
Tracey	Grant

Triona	Greaves
Daniella	Hamilton-Johnson
Madison	Hammond
Meaghan	Hannigan
Veda	Hasnoo
Ashley	Henery
Trevor	Hills
Rebecca	Holder
Grace	Hope
Juliana	Hoyte
Esther	Hutchinson
Andrew	Ifeanyi
Alysaa	Isaac
Marlon	Isaac
Andrew	Isiguzo
Carol	Jameison
Jessica	Johnson
Len	Jones
Lui	Joseph
Bibi	Lachhan
Josette	Leader
Lily	Li
Ziijan	Liang
Esther	Llewellyn
Hazel	Lord
Phyllis	Marcanio
Jaelon	McKenzie
Kirk	Meihado
Sabrina	Morgan
Melinda	Munding
ingrid	Murphy
Fay	Neil
Vanessa	Parodi
Ashisha	Persaud
Alex	Persaud
Andy	Persaud
Laleeth	Philip
Lystra	Pierre
Cindy	Pollard
Charles	Providence
Joshua	Providence
Patricia	Providence

Amanda	Punit
Cory	Quartarone
Brandan	Quesnel
Sureka	Rasiah
Sigrid	Ray
Monina	Reeves
Selwyn	Rouse
Joseph	Rouse
Nicholas	Rudolfo
Robin	Rudolfo
Amanda	Samad
Mavis	Semper Benn
Janet	Seriousx
Ingrid	Shaban
Julian	Shelton
Hector	Smith
Akimha	Smith
Beulah	Stewart
Sebastian	Sukhai
Akeem	Surgeon
Patricia	Taylor
Imani	Toney
Karen	Toney
Carl	Veacock
Renisha	Waldron
Mahkei	Walters
Ryan	Williams
Trevoy	Williams
Jalen	Wilson
Althea	Worrel
Cindy	Wynne
Elvoseta	Wynter
Omari	Young

Long Term Service Awardees 2016

5 Years

Srividya Krishman
Amanda Punit

10 Years

Suad Dualeh
Cameal Johnson
Renette Malale
Mathiwathanie Rajakesary
Berhe-Atsede Zeru

15 Years

Sonia Brown
Janis Lam
Stacey Virgo
Zulekha Yusuf

20 Years

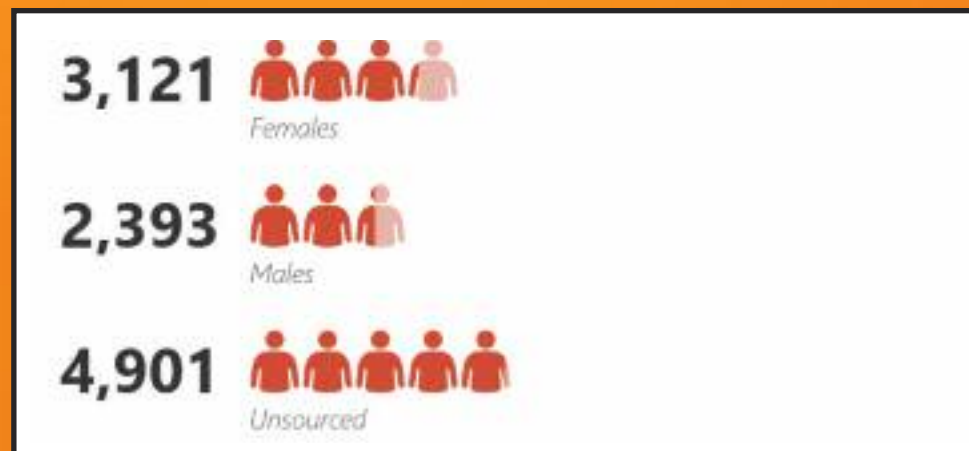
Hazel Smart

25 Years

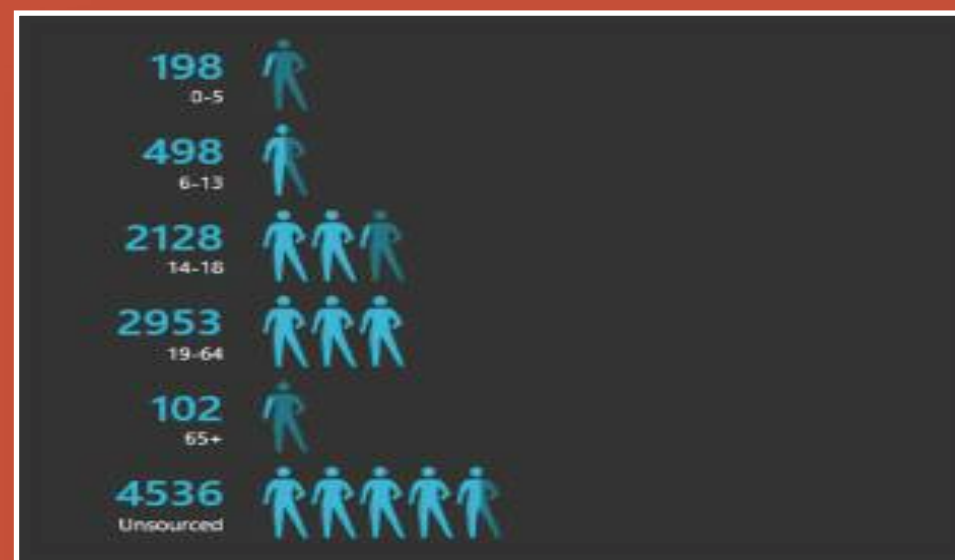
Joycelyn Blackman
Sandra Hunter
Sylvia Waldron



Clients Served By Gender 2015-16:



Clients Served By Age 2015-16:



Financial Reports

Treasurer's Report

Fiscal Year ended, March 31, 2016.

By *Lennox Parkins*, MBA, PMP, CMA, CPA., Treasurer

Tropicana continued to operate in a fiscally prudent manner during the year. This fiscal result was achieved by the management and staff carefully monitoring the revenue sources and matching the program expenditures, accordingly. The completion of Phase II of the building included the gym, the furnishing of the program rooms and kitchen facilities, were accomplished within the budget.

Total Revenue declined by \$700k which mainly resulted from a net reduction of \$1.3 million due to the end of the Jobs for Youth program, offset by an increase of \$500k in new programs at A.Y.C.E. (re-branded during the year as Tropicana Employment Center (TEC)). Accordingly, expenditures in the Restricted programs were reduced by \$700k.

The year ended in a modest surplus of \$40k, which is consistent with the prior year's 2015 surplus of \$46k.

Cash and term deposits increased substantially from \$299k in 2015 to \$1.2 million in 2016, mainly due to improved working capital management (\$225k), the timing of funding disbursements from the Ministry of Training Colleges and Universities (MTCU) and expenditures for the Youth Jobs Connection (YJC) program (\$570k).

The Financial oversight management had two transitions. Charles Chambers' term expired as Treasurer and Chair of the Audit and Finance Committee. Leonardo Comentan retired in December, 2015 after 10 years as Director of Finance and Administration. Thank you Charles and Leo for your outstanding contributions to the financial stewardship of Tropicana. My special appreciation to the Audit and Finance Committee who provided much support, guidance and direction during these changes that made the transitions smooth and seamless.

A special thank you to our staff, the Executive Director, Sharon Shelton and the new Director of Finance and Administration, Sri Ramachandran, for their continued hard work, due diligence and expertise in completing another financially successful year for Tropicana.

Resource Development

By *Autherene Adamson*

In addition to federal and provincial funding, Tropicana relies on the generosity of individuals, institutions, foundations and corporations to fund its programs and make the Tropicana Effect possible.

Funding Priority

The 2015-2016 funding priority was our Youth and Recreation department, which provides mentorship, life skills training, and free or low cost recreational programs for children, youth and seniors. Programs include Man Up, Sister 2 Sister, Tropicana LYVE, Run Jump Throw and Tropicana JOY.

Special Events

JCA – Tropicana Walk Good Fundraiser

On Sunday May 3, 2015, Tropicana took part in the Jamaican Canadian Association's 33rd annual Walk Good fundraiser. Tropicana staff and volunteers walked, ran and jogged, and together raised over \$1,300.

1st Annual Uplifting Spirits Event

On Thursday June 4, 2015, over 200 friends, donors and supporters joined us for our 1st annual Uplifting Spirits fundraising event at our Centre of Excellence in Scarborough. This unique tasting event was hosted by Itah Sadu and featured DJ Dave Campbell. Guests were provided with a taste of the Caribbean, including the finest rums, liqueurs, non-alcoholic cocktails, and cuisine. In addition to the tasting and networking, the evening also included a silent auction, youth programs presentation, live auction and the Tropicana steel orchestra. The event raised over \$25,000 for our youth programs and services, while showcasing our new Centre of Excellence and the impact of our community work.

Donor Appreciation Event

On Thursday November 19, 2015, from 6:30 pm to 9:00 pm, Tropicana hosted "Making The Difference", an evening to celebrate friends of Tropicana. This appreciation event gave our donors an opportunity to see their dollars in action. Guests enjoyed great music, food and drink, wandered through our 'home', met our volunteers and staff and saw first-hand the programs and services that their donations support.

FUNDERS 2015 /2016

1.

Children’s Services Toronto
2.

City of Toronto Community & Neighbourhood Services
3.

Human Resources Skills Development, Canada/Employment & Social Development, Canada
4.

Ministry of Children & Youth Services
5.

Ministry of Citizenship & Immigration
6.

Ministry of Community & Social Services
7.

Ministry of Training, Colleges, & Universities
8.

The Ontario Trillium Foundation
9.

TO2015 Organizing Committee
10.

Toronto Star Fresh Air Fund
11.

United Way of Toronto & York Region

DONORS 2014 /2015

CAPITAL CAMPAIGN

Donors
(up to \$499)

Blackman, Joycelyn
Chambers, Charles
Comentan, Leonardo
George, Stella
Harcharan, Dennison
Hope, David
Morrison, Paula

Donors
(\$500-\$4,999)

Dewaal, Ken
Fearon, Gervan
King, Cecil
Shelton, Sharon

UPLIFTING SPIRITS 2015

Donors
(up to \$499)

Bhyat, Alice
Campbell, Joanne
Chambers, Charles
Chong, David
Comentan, Leonardo
Consulate General of the Republic of Trinidad and Tobago
Cyrrus-Gibbons, Celeana
Daniel, Henrietta
De Gannes, Sheila
Dewal, Derrick
Dewal, Pat
Dunston, Leonard
Farinha, Alice
Farinha, Claudia
Grant, Janet D.
Holness, Greg
Hood, Bernadette
Jamaica Tourist Board
James-Henry, Carmen
Jeffery, Rowley
Lee, Chin

Lloyd, Tracey
Macaulay, Bodun
P. Grant Consultant Inc.
Padmore Assam, Ann
Peterkin, Cecil
Pouyat, Desmond
Preudhomme, Rosaline
Rodriguez, Gloria
Rosenberg, Charles (Hilditch Architect)
Rosenberg, Karen
Sadu, Itah
Saloojee, Zubeida
Sealey, Ken
Sewell, Joanne
Shelton, Sharon
Simpson, Maureen
Small, Robert (Legacy Enterprises)
Smith, Joan
Sue, Paul
Thomas, Barry N.
Tial, Charmaine
Tial, Marcus
Tracedata Services Inc
Whiting, Sandra
Williams, Christine
Wilson, Lance

Donors
(\$500-\$4,999)

Gloudon, Patricia
Rouse, Selwyn
Jackson, Denise Herrera
Sealey, Kenneth

DONORS IN KIND:

Agard, Renette
Amethyst Wine Agency Inc.
Art Gallery of Ontario
Asha Leaf Tea
Campari America
Caribev Inc
Consul General of Antigua & Barbuda
Corby Spirit and Wine Limited
Dawkins, Ettie
Delta Chelsea Toronto

First Fridays
Grace Foods
Granger Digital
Grant, Ian
Gumbs, Jenny
Jay’s Jewellery
Mitra Hot Yoga MLSE
Mysteriously Yours Dinner Theatre
Rum Cake Delight
Sarah’s Art Expressions
Scarborough Town Centre
Select Wine Merchants
Sewell, Joanne
Shelton, Sharon
Sheridan Nurseries
St Vincent & The Grenadines Tourist Office
TEVA Canada
Van Houtte Coffee Services
Variety Village
Willmott, Zara
Woodman Wines and Spirits

Uplifting Spirits
- Sponsors

Lyon & Butler Insurance Brokers Ltd.
DASD Contracting Inc
The Co-operators
TD Bank Group
Caribbean Airlines

Robert K. Brown
Scholarship Fund
(up to \$499)

Brown, Jean
Heron, Deanna
The Avenue Lounge

Janine Williams
Scholarship Fund
(up to \$499)

Ling, Kamla

Donors (\$500-\$4,999)

Williams, Ashworth and Delrose

DONATIONS
GENERAL

(up to \$499)

813561 Ontario Limited
Alfred, Marguerite
Alleyne, Noreen U.
Benton, Deborah
Bermudian Canadian Relief Association Inc.
Bhyat, Alice
Blondell-King, Cheryl
Carrington, Marilyn
Chambers, Charles
Chen, Nicolas
Crann-Morris, Tameika
Dennis, Astley
Dias, Dianne
Drayton, Shirley
Dunston, Leonard
Espinet, Thora H.
Estrada, Quintin
Evans, Siobhon
Gabriel, Lenore J.
Gazo, Frank J.
Gill, Jenetha
Gloudon, Patricia
Goring,Jeremy
Hanif, Nadira
Harcharan,Dennison
Harnett, Margaret
Harris, Samuel
Jamaican Canadian Association
James-Henry, Carmen
Jekosz, Roksana
John Howard Society of Toronto
Linh, Eric Tri Vinh
Lintott, Ian
Luongo, Chris
Mair, Alicia
McKenzie, Robert
Morrison, Neville G.
Morrison, Paula
Patel, Aejaz

Patrick, Leslie
Preudhomme, Gloria Rosaline
Quan Chan, Heather
Rawlins, Coleridge
Rose, Alison
Rosenberg, Charles
Rouse, Joseph
SATEC @W.A. Porter C.I. Student Activity Fee
Sawh, Hemdat
Sewell, Joanne
Shelton, Paul
Shelton, Sharon
Simmons, Janine
Small, Robert
Smith, Winsome
St Onge, Jane Elizabeth
Thompson, Astley
Thamil Poonka School & Daycare Centre
Walker, Erin
Wisdom, Jimmy

(\$500-\$4,999)

Davis, Earl
Deloitte & Touche Foundation
Canada Fearon, Gervan
George Brown College
Hamilton District AutoBody Repair Association Inc.
Harris, Amah
John Howard Society of Toronto
Keystone Automotive Industries ON Inc
Lyon & Butler Ins. Brokers Ltd.
Massiah, Diana
Nicholson, Joan
RBC Royal Bank
SATEC @ W.A. Porter C.I.
Student Activity Fee
Scarborough Town Orthodontics
Shoppers Drug Mart Life Foundation
Tranquility Alumni Association of Canada

(\$5000-\$9,999)

Enterprise Holdings Foundation
The Rainbow Foundation

Donations in Kind - Others

Angus Glen Golf Club
Beyond at Risk Community Organization
Brown, Melany
Frontier College
Impak & Rhythm D.
Kids Upfront
Larro, Norma
Brown Mondelez Canada
Red Lobster
Snug Harbour Seafood Bar & Grill
Tim Hortons
Walmart

Making the Difference
Donor Event

Sponsor
Nursing and Homemakers, Inc.

FOOD DRIVE
DONORS

(up to \$499)

Callender, Michael
Chambers, Charles
Collins, Erma
Diaz, Myrna
Harper, Andrew
Linh, Eric
Tri Vinh Massiah, Diana
McLennon, Derrick
McPherson, Denika
Molligan, Worrell
Padmore Assam, Ann
Rawlins, Coleridge
Reesor, Debbie
Shelton, Sharon
Tranquility Alumni Association of Canada

(\$500-\$4,999)

Chum Charitable Foundation
The Harrison-Queen's College Alumni Association

Donations in Kind

Ambrose, Norma & Mathias
Bridgewater, Leila & Hubert
Brown, Melany
Buck Consultants Lt.
Xerox Co.
D’Andrade, Noreen
Daniel, Ingrid
DeFreitas, Elmosa & Eardley
Gill, Jenetha
Grant, Maureen & Alfred
Lewellyn, Esther L.
Milestone Christian Ministries
Sears Canada Inc.
Springer, Roselyn & Samuel
Stewart, Beulah
The Caribbean Event
The Sunshine Girls
Tsong Tsin (Hakka) Association of Ontario Canada

Sponsors

Faustin, Gwyneth
Grant, Tracey
North of 50
Paabor, Alexandra
Singh, Jennifer





Tropicana Community Services, a Toronto-based multi-service organization and United Way member agency, provides youth, newcomers, people of Black and Caribbean heritage and others in need with opportunities and alternatives that lead to success and positive life choices.

The dedication and diligence of staff and volunteers enables Tropicana to deliver much-needed programs and services. Our services include counselling, youth programs, educational and employment services, daycare, and community programs.

www.tropicanacommunity.org

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**Tropicana
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**Tropicana Daycare Centre
Preschool /School-age:**

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**Tropicana Daycare Centre
Infant /Toddler:**

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