# Financial statements of Tropicana Community Services Organization

March 31, 2021

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# **Independent Auditor's Report**

To the Members of Tropicana Community Services Organization

# Opinion

We have audited the financial statements of Tropicana Community Services Organization (the "Organization"), which comprise the balance sheet as at March 31, 2021, and the statements of revenue, expenses and changes in fund balances, and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies (collectively referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at March 31, 2021, and the results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

#### **Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards ("Canadian GAAS"). Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

# **Responsibilities of Management and Those Charged with Governance for the Financial Statements**

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian GAAS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian GAAS, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting
  and, based on the audit evidence obtained, whether a material uncertainty exists related to events
  or conditions that may cast significant doubt on the Organization's ability to continue as a going
  concern. If we conclude that a material uncertainty exists, we are required to draw attention in
  our auditor's report to the related disclosures in the financial statements or, if such disclosures are
  inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to
  the date of our auditor's report. However, future events or conditions may cause the Organization
  to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Deloitte LLP

Chartered Professional Accountants Licensed Public Accountants July 14, 2021

Balance sheet As at March 31, 2021

	Notes	2021 \$	2020 \$
Assets Current assets			
Cash and term deposits Accounts and other receivables		1,942,594 6,254	528,750 7,196
Deposits and prepaid expenses		59,124	41,998
		2,007,972	577,944
Capital assets	3	5,354,588	5,488,037
		7,362,560	6,065,981
<b>Liabilities</b> Current liabilities			
Accounts payable and accrued liabilities		1,534,648	1,136,503
Current portion of long-term debt	4	55,479	1,455,602
Amount due to funders	5	29,194	43,363
Deferred revenue	6	422,897	35,429
		2,042,218	2,670,898
Long-term debt	4	716,201	_
Deferred capital grants	7	2,233,509	2,286,180
		2,949,710	2,286,180
Fund balances			
Unrestricted	8	1,638,054	655,941
Restricted		254,647	(15,783)
Capital building fund	9	477,931	468,746
		2,370,632	1,108,904
		7,362,560	6,065,981

The accompanying notes are an integral part of the financial statements.

On behalf of the Board

Dominio \_\_\_\_\_, Director TOR 1 , Director

**Statement of revenue, expenses and changes in fund balances** Year ended March 31, 2021

		Unrestricted				Restricted			2020
		<b>6</b>	<b>B</b>		CROOT	Total	Capital	2021	2020
	Neter	General	Day care	TEC	SBCCI		Building Fund	Total	Total
	Notes	\$	\$	\$	\$	\$	\$	\$	\$
Revenue									
City of Toronto fees		_	225,469	_	_	225,469	-	225,469	983,130
City of Toronto grants		487,697	474,721	_	_	474,721	_	962,418	869,961
Provincial grants		951,399	_	4,981,929	_	4,981,929	_	5,933,328	5,759,391
Federal grants	15	656,191	215,960	435,470	1,005,923	1,657,352	_	2,313,544	83,295
United Way		589,294	_	-	· · · –		8,631	597,925	577,272
Membership and donations		368,301	70,481	2,450	_	72,931	2,431	443,663	87,549
Parents fees/Fee for Service		2,510	35,443	-	_	35,443	-	37,953	131,574
Fund raising – general and others		_	_	10,200	_	10,200	_	10,200	_
Other income and expense recoveries		75,800	_	-	_	-	_	75,800	34,263
Interest income		4,024	_	_	_	_	_	4,024	9,892
Rental income		_	_	_	_	_	_	_	89,679
Amortization of deferred capital grants		52,671	_	_	_	_	-	52,671	52,171
		3,187,887	1,022,074	5,430,049	1,005,923	7,458,045	11,062	10,656,994	8,678,177
_									
Expenses									
Advertising and promotion		94,480	—	20,261	19,808	40,068	-	134,549	30,261
Fund raising – spring dance/uplifting spirits		-	_	_	-		_	_	10,988
Amortization		133,996	1,348	10,527		11,875	1,118	146,989	157,494
Equipment lease		30,470	800	17,159	176	18,135	—	48,605	35,304
Food		16,604	24,288	13	300	24,601	_	41,205	87,121
Insurance		14,827	5,722	11,018	14	16,755	—	31,582	40,531
Employment service reimbursement		-		2,001,755	-	2,001,755	_	2,001,755	1,843,206
Non-recoverable portion of Harmonized Sales Tax		27,798	5,522	13,685	1,953	21,160	29	48,987	40,879
Professional fees		172,655	10,611	68,803	22,379	101,794	-	274,449	326,154
Program supplies		62,076	12,004	1,074	_	13,077	—	75,153	63,034
Rent, utilities, renovations and cleaning		97,178	3,214	197,473	927	201,614	_	298,792	376,390
Salaries and benefits		1,815,594	856,744	1,883,532	57,811	2,798,087	730	4,614,412	4,656,463
Special projects		103,049	25,969	173	799,030	825,172	—	928,221	6,105
Stipend-YJC Program training		25,452		358,136	_	358,136	_	383,588	404,628
Stationery, office supplies and bank charges		185,669	59,859	79,131	6,913	145,903	—	331,573	456,753
Telephone		18,912	6,697	5,472	111	12,280	—	31,193	24,438
Travel		3,905	183	126		309	-	4,214	32,726
Allocation administration currents		2,802,665	1,012,961	4,668,339	909,424	6,590,724	1,877	9,395,266	8,592,475
Allocation – administration expenses		(652,251)	67,743	483,916	100,592	652,251		0.205.200	0 502 475
Adjusted total expenses		2,150,414	1,080,704	5,152,255	1,010,016	7,242,975	1,877	9,395,266	8,592,475
Excess (deficiency) of revenue over expenses		1,037,473	(58,630)	277,794	(4,094)	215,070	9,185	1,261,728	85,702
Fund balances, beginning of year		600,581	354,580	(315,004)	_	39,577	468,746	1,108,904	1,023,202
Fund balances, end of year		1,638,055	295,950	(37,210)	(4,094)	254,647	477,931	2,370,632	1,108,904
, <b>,</b>									

The accompanying notes are an integral part of the financial statements.

**Statement of revenue, expenses and changes in fund balances (continued)** Year ended March 31, 2020

		_							Restricted	_		
		- Unrestricted				Jobs For		Trusteed	Total	Capital	2020	2019
	General	CAC - NSP	Day care	TEC	LYVE	Youth	The Lab	Projects	restricted	Building Fund	Total	Total
	\$	\$	\$	\$	\$	\$	\$	\$	\$	s s	\$	\$
		•			•	•		•		•	· · ·	· · · ·
Revenue											002 120	627.250
City of Toronto fees	-	-	983,130	-	-	-	-	-	983,130	-	983,130	627,350
City of Toronto grants	211,689	-	289,364	361,787	-	_	7,122	_	658,273	-	869,961	1,212,390
Provincial grants	941,347	-	-	4,818,044	_	_	_		4,818,044	-	5,759,391	6,180,012
Federal grants	48,962	-	8,839	25,494	_	_	16 050	—	34,333	-	83,295	65,104
United Way	445,760	_	_	105,015	_	_	16,950	_	121,965	9,547	577,272	713,369
Foundations and others		_	300		_	—	_	_		1 590		28,900
Membership and donations	72,660			13,000	_	_	_	_	13,300	1,589		164,886
Parents fees/Fee for Service	26,432	-	105,142	-	_	_	_		105,142	-	131,574	112,340
Other income and expense recoveries	33,731	_	_	532	-	-	-	_	532		34,263	199,966
Interest income	9,892	_	_		_	_	-	_		-	9,892	2,972
Rental income	67,349	_	_	-	_	_	22,330		22,330	-	89,679	50,269
Amortization of deferred capital grants	52,171 1,909,993		1,386,775	5,323,871		-	46,402		6,757,048		52,171 8,678,177	49,471 9,407,029
	1,909,993		1,300,775	5,323,871			40,402		0,757,048	11,135	0,070,177	9,407,029
Expenses												
Advertising and promotion	7,514	_	_	22,747	_	_	_	_	22,747	_	30,261	44,952
Fund raising – spring dance/uplifting spirits	10,988	_	_	· _	_	_	_	_	· _	_	10,988	13,300
Amortization	137,566	_	1,861	15,263	71	_	1,568	_	18,763	1,165	157,494	166,145
Equipment lease	17,036	_	800	17,128	_	_	340	_	18,268	· –	35,304	45,193
Food	15,415	_	67,215	3,757	_	_	87	_	71,059	647	87,121	79,621
Insurance	18,120	_	5,897	16,287	_	_	228	_	22,411	_	40,531	32,967
Employment service reimbursement	_	_	_	1,843,206	_	_	_	_	1,843,206	_	1,843,206	2,440,012
Non-recoverable portion of Harmonized Sales Tax	18,506	1	5,880	16,344	_	_	122	_	22,346	26	40,879	42,132
Professional fees	239,755	_	11,805	73,975	_	_	620	_	86,399	_	326,154	239,227
Program supplies	27,856	_	31,907	3,271	_	_	_	_	35,178	_	63,034	201,735
Rent, utilities, renovations and cleaning	81,535	_	3,726	289,233	_	_	1,896	_	294,855	_	376,390	284,752
Salaries and benefits	1,762,874	_	947,652	1,945,509	_	_	427	_	2,893,589	_	4,656,463	5,026,927
Special projects	2,801	_	· _	3,304	_	_	_	_	3,304	_	6,105	20,091
Stipend	· -	_	_	404,628	_	_	_	-	404,628	_	404,628	417,688
Stationery, office supplies and bank charges	287,518	2	3,149	161,835	_	_	4,249	_	169,233	_	456,753	277,193
Telephone	10,631	_	7,215	6,406	_	_	187	_	13,807	_	24,438	23,486
Travel	7,046	_	· _	25,680	_	_	_	-	25,680	_	32,726	15,205
	2,645,161	3	1,087,106	4,848,572	71	_	9,724	_	5,945,473	1,837	8,592,475	9,370,626
Allocation – administration expenses	(600,217)	_	67,743	530,194	_	_	2,280	_	600,217			_
Adjusted total expenses	2,044,944	3	1,154,849	5,378,766	71	_	12,004	_	6,545,690	1,837	8,592,475	9,370,626
Excess (deficiency) of revenue over expenses	(134,952)	(3)	231,926	(54,895)	(71)		34,398		211,358	9,298	85,702	36,403
Fund balances, beginning of year	784,089	6,807	122,654	(260,109)	(311,699)	190,128	52,810	(20,926)	(227,142)		1,023,202	986,799
Fund balances, end of year	649,137	6,804	354,580	(315,004)	(311,770)	190,128	87,208	(20,926)	(15,784)	468,746	1,108,904	1,023,202

The accompanying notes are an integral part of the financial statements.

**Statement of cash flows** Year ended March 31, 2021

	2021	2020
	\$	\$
Operating activities		
Excess of revenue over expenses	1,261,728	85,702
Items not affecting cash	1,201,720	05,702
Amortization of deferred capital grant	(52,671)	(52,171)
Amortization of capital assets	146,989	157,494
	1,356,046	191,025
Changes in non cash working capital items	_,,	191/020
Accounts and other receivables	942	68,547
Deposits and prepaid expenses	(17,126)	13,996
Accounts payable and accrued liabilities	398,145	(17,382)
Amount due to funders	(14,169)	(25,775)
Deferred revenue	387,468	(79,647)
	2,111,306	150,764
Investing activity		
Purchase of capital assets	(13,540)	
Financing activity		
Long-term debt	(683,922)	(75,979)
Increase in cash and term deposits	1,413,844	74,785
Cash and term deposits, beginning of year	528,750	453,965
Cash and term deposits, end of year	1,942,594	528,750
Cash and term deposits comprise the following		500 750
Cash	1,642,594	528,750
Term deposits	300,000	
	1,942,594	528,750
Supplementary cash flow information		
Interest paid	76,018	88,502
	70,018	00,302

The accompanying notes are an integral part of the financial statements.

#### 1. Purpose of organization

Tropicana Community Services Organization (the "Organization") is a charitable organization providing culturally appropriate social services in east Toronto, focusing on the needs of youth and the Caribbean and Black communities.

Through the cooperative efforts of staff, volunteers and community partners, the Organization provides counseling and other support programs to have an enduring positive impact in building a healthier community, by enhancing self-reliance and self-worth.

The Organization is a charitable organization under the Income Tax Act and, therefore, is not subject to either Federal or Provincial income taxes.

#### 2. Significant accounting policies

The financial statements have been prepared in accordance with Canadian accounting standards for Not-for-Profit organizations, using the restricted method of recognizing restricted contributions, and reflect the following policies:

#### Capital assets

Capital assets are recorded at cost and are amortized over their estimated useful lives at the following annual rates:

Buildings	Straight-basis over 50 years
Machinery and equipment	20% declining-balance
Computer equipment	33.33% declining-balance

Leasehold improvements are amortized on the straight-line basis over the term of the leases.

#### Revenue recognition

Restricted donations and grants are recognized as revenue of the appropriate restricted funds. All other restricted donations and grants for which no restricted funds have been established are deferred and recognized as revenue of the General Fund in the years in which the related expense are incurred. Unrestricted donations or grants are recognized as revenue of the General Fund.

Government subsidies are recognized as revenue when there is reasonable assurance that the Organization has complied with all the necessary conditions to obtain the subsidies.

#### Allocation of expenses

The Organization does not allocate administration expenses to functions; instead, it records such expenses in a separate account and then re-allocates the total to the various programs based on amounts allowed in the budget by the funders.

#### Fund balance

Upon completion of each program and subsequent final settlement with the primary funding agency, any remaining fund balance is transferred into the General Fund balance, or as contracted with the Funder, included in the appropriate Restricted Fund.

#### Donated services

The work of the Organization is dependent on the voluntary services of many members. Due to the difficulty of determining the fair value of these services, they are not recognized in these financial statements and no official receipts are therefore issued.

# 2. Significant accounting policies (continued)

#### Financial instruments

Financial assets and financial liabilities are initially recognized at fair value when the Organization becomes a party to the contractual provisions of the financial instrument. Subsequently, all financial instruments are measured at amortized cost, except for term deposits. The Organization has elected to use the fair value option to measure term deposits, with any subsequent changes in fair value recorded in the Statement of revenue, expenses and changes in fund balances.

#### Deferred capital grants

Amounts received for the purchase of capital assets are recorded as deferred capital grants and are amortized at the same rate as the related capital assets.

# 3. Capital assets

			2021	2020
		Accumulated	Net book	Net book
	Cost	amortization	value	value
	\$	\$	\$	\$
Land	700,000	_	700,000	700,000
Building	5,329,423	805,800	4,523,623	4,630,893
Furniture and equipment	719,254	627,470	91,784	100,908
Computer equipment	829,111	799,283	29,829	44,545
Leasehold improvements	358,741	349,388	9,353	11,691
	7,936,529	2,581,941	5,354,588	5,488,037

The Organization purchased its own building on February 17, 2012. Amortization of the building commenced upon occupancy on July 1, 2013.

The Ministry of Children and Youth Services (the "Ministry") agreed to assist the Organization by providing funds for the acquisition and renovation of the premises for use to operate the program approved by and/or funded by the Ministry. The amount contributed was \$2,000,000, of which \$700,000 was for the purchase of the land and was received and recorded in the Statement of changes in fund balances during the 2012 fiscal year. The remaining \$1,300,000 is included in deferred capital grant (Note 7).

#### 4. Long-term debt

In March 2021, the Organization renewed a fixed rate loan agreement with Royal Bank of Canada. The principal amount of \$781,330 bears an annual interest of 3.18% for a 60-month term. The loan is repayable by consecutive monthly blended payments of \$5,739.94, including interest, based on a 169-month amortization. All outstanding principal and interest is payable in full at the end of the term.

As security, the bank has a first ranking interest in all personal property of the Organization and also has a first fixed charge on the land and building (Note 3).

# 4. Long-term debt (continued)

Long-term debt consists of the following:

	2021	2020
	\$	\$
Principal amount outstanding	771,680	1,455,602
Less: current portion	55,479	1,455,602
Long-term portion	716,201	_

Interest paid for the year ended March 31, 2021 totaled \$63,196 (\$70,804 in 2020).

# 5. Amount due to funders

Amounts due to funders represents the net unspent funding that will be recovered by the funders in the next fiscal year.

#### 6. Deferred revenue

	2021	2020
	\$	\$
Daycare wage subsidy (Note 11)	-	(46,045)
Daycare	49,718	49,718
Pre-apprenticeship	20,435	_
RBC Future Launch	250,000	_
SBCCI	96,577	_
Other programs	6,167	31,756
	422,897	35,429

The Organization administers certain projects under the terms of trustee agreements. Revenue is recognized for these projects to the extent of expenses incurred, with the unspent amounts included in deferred revenue.

# 7. Deferred capital grants

	2021	2020
	\$	\$
Ministry of Children and Youth Services	1,300,000	1,300,000
Federal Economic Development Agency	612,709	612,709
Ontario Trillium Foundation	546,553	546,553
Toronto Foundation	160,000	160,000
	2,619,262	2,619,262
Accumulated amortization	(385,753)	(333,082)
	2,233,509	2,286,180

# 8. Unrestricted fund

The Unrestricted fund includes the invested in capital assets fund, which consists of:

	2021 \$	2020 \$
Net book value of capital assets (Note 3) Long-term debt (Note 4) Deferred capital grants (Note 7)	5,354,588 (771,680) (2,233,509)	5,488,037 (1,455,602) (2,286,180)
	2,349,399	1,746,255

During the year, the remaining fund deficiency for LYVE, The Lab, Jobs for Youth and Trusteed Projects amounting to \$55,360 were transferred to the unrestricted fund.

#### 9. Capital building fund

The Capital building fund is an internally restricted fund that was established by the Board with the aim to record contributions, and record funds expended, towards the future repairs and maintenance of the building owned by the Organization.

### **10.** Transfer Payment Annual Reconciliation ("TPAR")

The Organization has five Service Contracts/CFSA (Child and Family Services Act) Approvals with the Ministry of Community and Social Services and the Ministry of Children and Youth Services. The contracts require the completion of an annual program reconciliation report that summarizes by service, all revenues and expenses and identifies any resulting surplus or deficits.

These reports show the following services to be in surplus (deficit) position for the year ended March 31, 2021:

	V.A.W. (Counsel. Service) \$	(Perf. Mngt. Framework) \$	(Capacity Building) \$	C.A.C. (Transitional Support) \$	SNAP (Stop Now and Plan) \$	Mentoring Program \$	2021 Total \$	2020 Total \$
Revenue								
per TPAR	189,593	2,100	5,650	87,290	538,556	196,618	1,019,806	862,467
Expenses								
per TPAR	125,685	2,010	1,632	70,462	435,195	175,007	809,991	952,107
(Deficit)								
surplus								
per TPAR	63,907	90	4,018	16,827	103,362	21,611	209,815	(89,640)

# 11. Toronto Children's Services wage grants

The following grants received and expense amounts are included in the Daycare column amounts on the Statement of revenue, expenses and changes in fund balances.

		Wage subsidy \$	P.E. Prior 98 \$	P.E. 99-05 \$	Wage improvement funding \$	PWE \$	2021 Total \$	2020 Total \$
Deferred from prior years	(1)						_	
Grants received Infant/Toddler Pre-school/School Age	(2)					25,634 13,414 39,048	25,634 13,414 39,048	35,508 13,748 49,256
Expense Infant/Toddler Pre-school/School Age	(3)					25,634 13,414 39,048	25,634 13,414 39,048	35,508 13,748 49,256
Wage subsidies returned to Children's Services this fiscal year Wage subsidies deferred to future years (1) + (2) - (3) - (4)	(4)							

# 12. Guarantees and commitments

#### (i) Guarantees

In the normal course of business, the Organization enters into agreements that meet the definition of a guarantee. The Organization's primary guarantees subject to the disclosure requirements of AcG-14 are as follows:

- (a) The Organization has provided indemnities under lease agreements for the use of various operating facilities. Under the terms of these agreements the Organization agrees to indemnify the counterparties for various items including, but not limited to, all liabilities, loss, suits, and damages arising during, on or after the term of the agreement. The maximum amount of any potential future payment cannot be reasonably estimated.
- (b) Indemnity has been provided to all directors and or officers of the Organization for various items including, but not limited to, all costs to settle suits or actions due to association with the Organization, subject to certain restrictions. The Organization has purchased directors' and officers' liability insurance to mitigate the cost of any potential future suits or actions. The term of the indemnification is not explicitly defined, but is limited to the period over which the indemnified party served as a director or officer of the Organization. The maximum amount of any potential future payment cannot be reasonably estimated.
- (c) In the normal course of business, the Organization has entered into agreements that include indemnities in favour of third parties, such as purchase and sale agreements, confidentiality agreements, engagement letters with advisors and consultants, outsourcing agreements, leasing contracts, information technology agreements and service agreements. These indemnification agreements may require the Organization to compensate counterparties for losses incurred by the counterparties as a result of breaches in representation and regulations or as a consequence of the transaction.

### 12. Guarantees and commitments (continued)

- (i) Guarantees (continued)
  - (c) The terms of these indemnities are not explicitly defined and the maximum amount of any potential reimbursement cannot be reasonably estimated.

The nature of these indemnification agreements prevents the Organization from making a reasonable estimate of the maximum exposure due to the difficulties in assessing the amount of liability, which stems from the unpredictability of future events and the unlimited coverage offered to counterparties. Historically, the Organization has not made any significant payments under such or similar indemnification agreements and therefore no amount has been accrued in the balance sheet with respect to these agreements.

#### (ii) Commitments

The Organization has the following minimum lease commitments under operating leases, the latest expiry date of which is September 30, 2025:

	\$
2022	83,353
2023	87,189
2024	87,957
2025 and thereafter	41,911
	300,411

#### 13. Financial instruments

The Organization manages the risks associated with financial instruments as follows:

- Credit risk is the possibility that other parties may default on their financial obligations. The Organization manages its credit risk by renewing the allowance for potential credit losses on a regular basis.
- Interest rate risk is the risk that the fair value of financial instruments will fluctuate due to changes in market interest rates. The Organization manages this risk on investments by investing in short term investments, which limits exposure to this risk. The Organization's mortgage is at a fixed rate which allows the Organization to manage future cash flows.

# 14. Project classification

The Organization has several restricted and unrestricted projects to complete. The funds for restricted projects are to be used for those specific projects only. The following are programs carried out by the Organization during the year:

<u>Unrestricted</u>	Program/Project
Administration	Community Relations Resource Development Finance Human Resources Food & Toy Drive Harvest
Culturally Appropriate Counselling	Individual & Family Counselling Newcomer Settlement Program (Pay Equity) Violence Against Women Counselling Transition & Housing Support Success Through Aggression Replacement Training (Start) Women Empowering Women Support Group Stop Now and Plan (SNAP) Together We Can- Youth Mentorship
Youth	Rise to Achieve Defy Your Label
Education	Increase Your Success Tutoring Increase Your Success STEM Camp Tropicana – Summer & March Break
Restricted	Program/Project
Children of Tomorrow Day Care	Infant, Toddler, Preschool Full Day Kindergarten, School-Age
Tropicana Employment Centre (TEC)	Employment Service Youth Job Connection Youth Job Connection Summer Canada Ontario Job Grant Pre-Apprenticeship - Autobody & Collision Repair
Supporting Black Canadian Communities Initiative	Organization Capacity Building

#### 15. Government subsidies

During the year, the Government of Canada announced the Canada Emergency Wage Subsidy ("CEWS") program under the COVID-19 Economic Response Plan for Canadian employers whose businesses were affected by the pandemic. The CEWS program provides a subsidy for eligible employees' wages based on the degree of revenue decline when measured against certain criteria. Accordingly, the Organization applied for the CEWS to the extent it met the requirements to receive the subsidy and recorded \$1,285,096 in government subsidies as additional revenue under Federal Grants in the statement of revenue, expenses and changes in fund balances.

#### 16. Significant event

On March 11, 2020, the World Health Organization characterized the outbreak of a strain of the novel coronavirus ("COVID-19") as a pandemic which has resulted in a series of public health and emergency measures that have been put in place to combat the spread of the virus. The duration and impact of COVID-19 is unknown at this time and it is not possible to reliably estimate the impact that the length and severity of these developments will have on the financial results and condition of the Organization in future periods.