

# Integrated Employment Services (IES)



## Helping You Prepare for Work and Find a Job

Are you unemployed, new to Canada, or seeking a career change? Tropicana's Integrated Employment Services (IES) program is here to support you. We offer free employment support to help you gain the skills, tools, and confidence you need to find and keep a job.

This program is part of Ontario's new model for delivering employment services. It brings together job seekers, employers, and community services to meet your needs better, especially if you're facing barriers to employment.

Whether you're a newcomer, out of school, looking for your first job, or returning to the workforce, our team is here to help.

## What We Offer

- One-on-one support with your job search.
- Personalised Employment coaching to help you prepare for the workplace.
- Information about careers, industries, and the local labour market.
- Continued support even after you've started working.
- Resources that match your goals.
  - Resume writing.
  - Interview practice.
  - Job application tips.
  - Referrals to community services, training, and education.

## Eligibility

You may qualify for IES if you are:

- Of legal working age (15 years old and older). Individuals who are between the ages of 15-18 must be legally excused from school.
- A resident of Ontario
- A Canadian citizen, permanent resident, refugee, or newcomer with a valid work permit
- Unemployed or working less than 20 hours per week

## Languages Offered

Employment services are available in:

English, Spanish, Somali, Swahili, Twi, Cantonese, Tamil, Hindi, Bengali, and Sinhala.

**To learn more or register  
for this program, go to  
[mytropicana.ca/ies](https://mytropicana.ca/ies)**

